

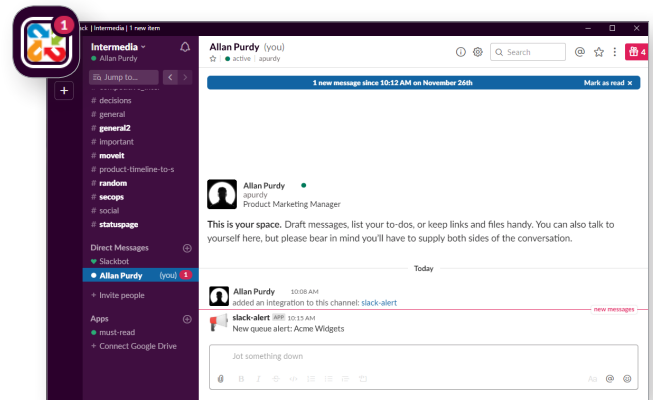
# Intermedia™ Contact Center for Slack™



## EMBED INTERMEDIA CONTACT CENTER INTO SLACK TO STREAMLINE WORKFLOWS AND MAXIMIZE AGENT EFFICIENCY.

### Features:

- **Send alerts in real-time:** Deliver time-sensitive alerts and updates to selected channels in Slack; take rapid action before situations become problems.



### Benefits:



**Alert and adapt in real-time:**  
Keep your finger on the Contact Center pulse by delivering alerts and updates in Slack to agents.



**Increase productivity:**  
Embed Contact Center functionalities into everyday business applications to streamline workflows and maximize agent efficiency.



**Easy to use:**  
Our integrations are easy to use and easy to deploy, with no heavy training or implementation costs required.

Intermedia Contact Center for Slack is available for Intermedia Contact Center Pro and Elite plans.



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Contact us to learn more:  
**800.379.7729** | [sales@intermedia.net](mailto:sales@intermedia.net)  
[intermedia.net](http://intermedia.net)

